Voyage aboard the exclusively chartered, small ship Five-Star Le Champlain with AIA lecturer and host Elizabeth Pierce

May 23 to 31, 2020
Dear Traveler,

I invite you to join AIA lecturer and host Elizabeth Pierce on this magnificent cruise from Norway to Scotland, visiting remote destinations forever linked by their Viking heritage. Embark (and unpack just once) your five-star ship with only 92 suites and staterooms, each with private balcony, providing all the luxury and sophistication of a fine hotel.

Dr. Pierce will be part of a team of onboard experts who together will offer a series of lectures and informal discussions. This specially-designed itinerary follows the stepping stones of Scottish and Nordic civilizations during the best time of year, when the weather is mild and the days are long—a rare voyage accomplished only aboard a small ship cruising into smaller ports where larger vessels cannot venture.

“Elizabeth Pierce’s lectures, dinner conversation, and answers to questions on excursions were stellar.”
- Susan, California

Set out from charming Bergen, where rows of colorful, gabled houses on the historic Bryggen waterfront evoke the city’s past as a center of Hanseatic League trade. Take one of the world’s most scenic train rides along Norway’s spectacular mountain landscape aboard the Flåm Railway. Cruise into majestic Sognefjord, Norway’s longest and deepest fjord; traverse the ancient shipping lanes of the Vikings; and admire the natural beauty of Scotland’s Orkney and Shetland Islands with their remarkable links to the distant past. Learn more about the islands’ fascinating Neolithic history from guest lecturer and renowned archaeologist Nick Card, noted for his incredible commitment to research in the region. Marvel at the Neolithic standing stones of the Ring of Brodgar; the 5000-year-old village of Skara Brae; and the settlement of Jarlshof, revealing layers of thousands of years of human history. A pre-cruise extension in Norway and Copenhagen, and a post-cruise extension in Glasgow and Edinburgh, Scotland, are available.

This is an exceptional small-ship voyage—a great travel value with all meals, excursions and accommodations included. We will share this voyage with other organizations, and this popular program has a history of selling out quickly, so I encourage you to reserve your preferred suite or stateroom now, while space and Early Booking Savings are available. Please contact AIA Tours at 800-748-6262 or aia@studytours.org today.

Sincerely,

R. Todd Nielsen
Director, AIA Tours
Archaeological Institute of America

FEATURED LECTURER
Archaeological Institute of America lecturer and host Elizabeth Pierce was a journalist before pursuing her master’s degree and Ph.D. in Archaeology from the University of Glasgow, Scotland. The main focus of her doctoral research was on the Vikings and Norse in the North Atlantic region, including Shetland, the Faroe Islands, Iceland, and Greenland. Since then, Elizabeth has taught undergraduate, postgraduate and adult-education courses at the University of Glasgow on the Vikings and on early medieval Scotland. She has worked on archaeological excavations around Scotland, as well as in Shetland and Iceland. Currently she is co-editing a volume on the archaeology of the Vikings in Scotland. In the past several years, Elizabeth has worked on various expedition ships throughout the Arctic and northern Europe. She lectured for the AIA on a Baltic Sea cruise in 2018, and lectured for the AIA on this very cruise between the Scottish Isles and Norwegian Fjords annually from 2014 to 2017, all to excellent reviews.
U.S. Saturday, May 23
Depart the U.S.

Bergen, Norway
Sunday, May 24
Arrive in Bergen, founded on a Viking settlement in 1070, and embark the Five-Star Le Champlain. (d)

Bergen
Monday, May 25
Bergen was an important part of the Hanseatic League’s trading empire from the 14th to mid-16th centuries. Stroll the grounds of Trolldhaugen, the summer home of famed Norwegian composer Edvard Grieg. Visit the reconstructed Fantoft Stavkirke, a traditional 12th-century wooden stave church, noted for its durable post and lintel construction. The city’s illustrious past can be glimpsed in the beautifully preserved gabled buildings of Bergen’s Bryggen (the old wharf), a UNESCO World Heritage site surrounded by lushly carpeted hills and fjords.

Attend the Captain’s Welcome Reception this evening. (b,l,r,d)

Flåm Railway/Cruising the Norwegian Fjords
Tuesday, May 26
Board the Flåm Railway, one of the world’s most scenic train rides. This masterpiece of Norwegian engineering—the steepest standard-gauge railway track in Europe, climbs 2835 feet—opened to the public in 1940 and travels 13 dramatic miles through 20 tunnels to Myrdal’s mountaintop station. Watch as snowcapped mountains, cascading waterfalls—including the awe-inspiring Kjofossen—and intriguing hamlets unfold along the world-renowned Bergen Line.

Norway’s fjords and islands offer some of Europe’s most profoundly beautiful coastal scenery, where sea mist and sunlight enhance the fjords’ deep blues and the valleys’ lush greens. This afternoon, cruise the majestic Sognefjord passing traditional farmsteads and villages flanked by soaring mountains and glaciers. (b,l,d)

Lerwick, Shetland Islands, Scotland
Wednesday, May 27
Explore the remote Shetland Islands, declared a Global Geopark by UNESCO for their geologically diverse landscapes and seascapes carved by prehistoric ice.

Scottish Clans and Norwegian Vikings
During the enigmatic Viking Age, which prevailed almost 300 years between the eighth and 11th centuries, the Men of the North were cast as fierce barbarians who plundered their way across the known world. They came from Norway to settle in Scotland around A.D. 800—in Jarlsfjord on the Shetland Islands and in the Hebrides, where over one hundred villages are still known by their originally settled Norse names, solidifying the enduring historic link between Norway’s Vikings and Scotland’s clans. Some of Scotland’s best-known clans, the Clan Donald and Clan MacLeod, came from Norse ancestry, influencing the distinct dialects still spoken today on the Orkney and Shetland Islands. The nuance and rich history of these two complex and deeply intertwined cultures await your discovery across these remote, verdant and storied lands.

Indigenous Shetland ponies are a strong breed with heavy coats and a maximum height of only 44 inches.

Cover photo: Nicknamed “the King of the Fjords” for its size and depth, Sognefjord showcases Norway’s spectacular natural beauty.

Photo this page: The 13th-century Eilean Donan Castle stands proudly at the convergence of three great sea lochs.
Here, nature’s colors and textures endlessly shift, and clamoring gannets and puffins crowd the dramatic rock cliffs.

Visit Jarlshof, a pending UNESCO World Heritage site deemed the zenith of prehistoric architectural achievement in Northern Europe. Multi-period remains span over 4000 years of human history, including late-Neolithic stone houses, a Bronze Age village, an Iron Age broch and wheelhouse, Norse longhouses, a medieval farmstead and a 16th-century laird’s house.

Dock in Lerwick, Shetland’s capital, and journey to the island’s southernmost point, scanning the verdant landscape for Shetland’s famous ponies grazing on the grass-covered knolls.

This evening, the director and head archaeologist of the Ness of Brodgar site, Nick Card, will provide his keen insights about this ancient compound that lies outside of Kirkwall. Mr. Card’s research and fieldwork are internationally regarded, both in the archaeology field and by the popular press. (B,L,D)

Kirkwall, Orkney Islands
Thursday, May 28

Steeped in Viking heritage, the largest Orkney Island, known as Mainland, has been designated a UNESCO World Heritage site for its concentration of prehistoric treasures defined as the Heart of Neolithic Orkney.

Nearly 1000 years before Giza’s pyramids were built and over 500 years before Neolithic humans raised Stonehenge, Stone Age inhabitants of this archipelago, dating from 3200 B.C., erected the Ness of Brodgar, a mysterious compound rivaling the scale of the Acropolis, demonstrating advanced technological prowess and Neolithic “artistry.” Walk among the nearby stone monoliths of the Ring of Brodgar, raised more than 4000 years ago in the patterned circle of a henge.

See the ceremonial Stones of Stenness en route to the settlement of Skara Brae, which was inhabited more than 5000 years ago by an early Orcadian culture known for decorative arts and sophisticated craftsmanship.
Thousands of years later, the Vikings established the port town of Kirkwall on Mainland, leaving behind the towering 12th-century St. Magnus Cathedral, known as the “Light of the North.”

Hear the classically haunting sounds of a Scottish bagpiper as you reboard the ship. This evening, a Scottish storyteller weaves traditional tales that have been handed down by word of mouth for generations. (b,l,d)

**Kyle of Lochalsh/Portree, Isle of Skye**

**Friday, May 29**

Visit the soul-stirring 13th-century Eilean Donan Castle, named for a 6th-century Irish Saint. Colonel MacRae, of Clan MacRae, restored this icon in 1932 and established a clan museum. Travel across heather-covered moors and through the starkly beautiful Cullin Mountains en route to the scenic capital of Portree, situated along the unforgettable coastline of ethereal Isle of Skye. (b,l,d)

**Fort William/Scottish Highlands**

**Saturday, May 30**

The legendary Scottish Highlands and their striking, rugged scenery have inspired countless folktales and storytellers with their enchanting and mysterious allure. Begin your day in bucolic Glenfinnan; view the Glenfinnan Viaduct, immortalized by the Hogwarts™ Express in the Harry Potter film series; and see the Glenfinnan Monument, commemorating the Jacobite Highlanders that Bonnie Prince Charlie rallied against King George II in 1745.

Stop along the Caledonian Canal to view Neptune’s Staircase, an incredible feat of engineering when it was built in the early 1800s and the longest staircase lock in Britain. Travel along castle-dotted shores ensnared with myth and legend to Glencoe, hailed as one of Scotland’s most scenic glens, partially owned and preserved by the National Trust for Scotland. This evening, attend the Captain’s Farewell Reception on board. (b,l,r,d)

**Glasgow/U.S.**

**Sunday, May 31**

Disembark in Glasgow, where the indelible mark of Viking conquest still permeates the culture, and continue on the Scotland’s Cultural Capitals Post-Cruise Option or transfer to the airport for your return flight to the U.S. (b)

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The northernmost cathedral in the United Kingdom, St. Magnus Cathedral defines the Kirkwall skyline.

Irish Saint. Colonel MacRae, of Clan MacRae, restored this icon in 1932 and established a clan museum. Travel across heather-covered moors and through the starkly beautiful Cullin Mountains en route to the scenic capital of Portree, situated along the unforgettable coastline of ethereal Isle of Skye. (b,l,d)

Enjoy a phenomenal journey through the verdant, mountainous fjordlands of Norway aboard the Flåm Railway, first proposed in 1871.
Luxury Small Ship, Innovative Design

**Le Champlain**, launched in 2018, ushers in a new generation of Five-Star small ships, combining revolutionary design and a new standard of luxury for an unparalleled cruising experience. Dock in smaller ports inaccessible to larger ships and where authentic cultural experiences and majestic scenery await you.

**Blue Eye – World’s First Multisensory, Underwater Observation Lounge**

View the beauty of marine life through the large, subaquatic windows and integrated digital screens providing live images from underwater cameras, and enjoy the sensory experience of listening to the ocean’s unique underwater universe in the comfort of the exclusive Blue Eye lounge.*

**Life on Board**

Enjoy sweeping views from the lounges, which open to the outdoors, and lectures, cultural performances or film screenings in the state-of-the-art theater. Relax in the spa and sauna or the Sun Deck’s infinity-style swimming pool. There is a beauty salon, fitness room and there are three elevators. Complimentary Wi-Fi access is available (conditions permitting).

**Elegant Suites and Staterooms, 100% with Private Balconies**

Each of the 92 Five-Star Staterooms and Suites (up to 484 square feet) features a private balcony. Grand Deluxe Suites have a bay window and spacious private terrace. Accommodations offer two twin beds or one queen bed, individual climate control, private bathrooms with a shower and luxury hotel-style amenities.

**Respect for the Environment**

A new addition to the Ponant “Clean Ship” fleet, an important distinction among ocean-cruising vessels, Le Champlain is energy efficient and eco-friendly, protecting fragile marine ecosystems.

**Chic and Casual Dining**

Dine indoors or alfresco on international and regional cuisine served in the stylish, spacious indoor-outdoor restaurant, at the casual pool deck grill or from 24-hour room service. Daily meals include continental and buffet breakfasts, buffet lunch, afternoon tea and four-course dinner.

**World-Class Service**

The highly trained, English-speaking crew are personable and attentive, and the ship has a medical center staffed with a doctor and nurse.

*Marine life viewing varies by location.
Included Features

◆ Expert insights from AIA lecturer and host Elizabeth Pierce.

On Board the Exclusively Chartered, Five-Star, Small Ship Le Champlain

◆ Seven-night voyage from Bergen, Norway, to Glasgow, Scotland, featuring a cruise of Norway’s fjords.
◆ Elegantly appointed, Five-Star Suite or Stateroom.
◆ Captain’s Welcome and Farewell Receptions.
◆ Complimentary alcoholic and nonalcoholic beverages available throughout the cruise.
◆ All meals aboard ship.

◆ Complimentary Wi-Fi (conditions permitting).

Blue Eye—the world’s first luxury, multisensory, underwater observation lounge.

◆ Visit to captivating Bryggen, Bergen’s historic waterfront—a UNESCO World Heritage site—and a specially arranged tour of Troldhaugen, the summer home of composer Edvard Grieg.
◆ Round-trip journey with stunning mountain and fjord views on the Flåm Railway, one of the world’s most memorable train rides.

◆ Spectacular cruise through the picturesque Sognefjord, Norway’s longest and deepest fjord.
◆ Excursion to the 5000-year-old prehistoric site of Jarlshof on Scotland’s remote Shetland Islands, a UNESCO Global Geopark.

◆ Scenic excursion to the Heart of Neolithic Orkney, the UNESCO World Heritage sites of the Ring of Brodgar, the Stones of Stenness and Skara Brae.

◆ Exclusive, specially arranged lecture by esteemed expert Nick Card, the director and head archaeologist of the Ness of Brodgar archaeological site.

◆ Visit to medieval Kirkwall to see St. Magnus Cathedral.

◆ Traditional Scottish storytelling and the distinctive melodies of Scotland’s iconic bagpipe.

◆ Visit 13th-century Eilean Donan Castle and enjoy a scenic excursion across the Isle of Skye.

◆ Excursion through the Scottish Highlands, featuring Glencoe, Scotland’s most emotive glen, and the bucolic village of Glenfinnan.

Always Included

◆ Transfers and luggage handling abroad if your arrival(s)/departure(s) coincide with the scheduled group transfer(s).

◆ Experienced, English-speaking local guides for included excursions.

◆ Gratuities to local guides and drivers on included excursions and transfers.

◆ Complimentary bottled water in your Suite or Stateroom and on excursions.

◆ Hospitality desk aboard the ship.

◆ Experienced Gohagan & Company Travel Directors at your service.

◆ Complimentary use of an audio headset during guided excursions.

◆ Automatic $250,000 flight insurance policy for each participant ticketed on flights by Gohagan & Company.
Scotland’s Cultural Capitals
Glasgow • Edinburgh

This special Post-Cruise Option explores two of Scotland’s great cities and their histories of fascinating clans, medieval knights and royal and religious intrigue. During your tour of Glasgow, visit its 12th-century cathedral, the only medieval church in mainland Scotland to survive the reformation of 1560, and the captivating St. Mungo Museum. In Edinburgh, discover the UNESCO World Heritage-designated Old Town, a labyrinth of medieval passageways, the Royal Mile and the neoclassical New Town, laid out in the 18th century. Explore imposing Edinburgh Castle, a powerful national symbol dating from the 12th century with curving ramparts that define the city’s romantic silhouette. Spend two nights in the ideally located, Five-Star Sheraton Grand Hotel.

Wonders of Norway • Copenhagen
Fjordlands • Stalheim • Oslo via Bergen Railway and Coastal Ferry

Immerse yourself in majestic Norwegian landscapes and traditional Scandinavian culture on this unique and exclusive five-night Pre-Cruise Option. Experience the majesty of the Norwegian highlands and ride through the stunning scenery of Europe’s highest mountain plateau on the Bergen Railway. In vibrant Oslo, visit the stately Opera House and the unique Vigeland Sculpture Park. In the Danish town of Roskilde, visit its 12th-century, Gothic-style cathedral, a UNESCO World Heritage site, and explore the fascinating Viking Ship Museum. Enjoy an exclusively chartered cruise along Copenhagen’s idyllic canals to see Christiansborg Palace, the Old Stock Exchange, Amalienborg Palace and view the “Little Mermaid” statue. Accommodations are for four nights in comfortable hotels and one night aboard an award-winning Seaways ferry from Copenhagen to Oslo.

Copenhagen’s Nyhavn waterfront showcases the Vikings’ legacy and the maritime character of a traditional Hanseatic city.

Standing guard over Scotland’s historic capital, Edinburgh Castle served as a royal residence from the 12th to 16th centuries.
Grand Deluxe
Preferred Name(s) on Badge(s) Tour No. 126-05/23/20-200

________________________________________________________________________
Email Address       (Business)  _____________________________________  ____________________________________
Telephone: (Home)       (Mobile)  _____________________________________  ____________________________________

wire transfer by February 18, 2020.

All FINAL PAYMENTS are required to be made by check or

Fax: (603) 756-2922
(800) 748-6262   Monday - Friday, 9am - 5pm, ET

mv Le Champlain

LAND/Cruise TARIFF excluding taxes*
Per person, based on double occupancy

<table>
<thead>
<tr>
<th>Category†</th>
<th>Early Booking Tariff* through</th>
<th>Tariff* after</th>
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<tr>
<td></td>
<td>Oct. 15, 2019</td>
<td>Oct. 15, 2019</td>
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<tr>
<td>8</td>
<td>Picture window, single door onto private partial-wall balcony. Deck 3, forward. (limited availability)</td>
<td>$5295</td>
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<tr>
<td>7</td>
<td>Picture window, single door onto private partial-wall balcony. Deck 3, midship.</td>
<td>$5995</td>
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<td>6</td>
<td>Expansive sliding glass door, private balcony. Deck 4, forward.</td>
<td>$6795</td>
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<td>5</td>
<td>Expansive sliding glass door, private balcony. Deck 4, midship.</td>
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<td>4</td>
<td>Expansive sliding glass door, private balcony. Decks 5 and 6, aft. (limited availability)</td>
<td>$7995</td>
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<td>Expansive sliding glass door, private balcony. Deck 5, forward. (limited availability)</td>
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<td>Expansive sliding glass door, private balcony. Deck 5, midship.</td>
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<td>1</td>
<td>Expansive sliding glass door, private balcony. Deck 6, midship.</td>
<td>$9495</td>
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| Deluxe Suite | Suite with expansive sliding glass door, large private balcony, sitting area with sofa. Decks 3, 4, 5 and 6. (limited availability) | $10695 | $11695 |
| Prestige Suite | Two rooms, expansive sliding glass door, large private balcony, two bathrooms, two closets, large sitting area with sofa. Deck 5. (limited availability) | $11495 | $12495 |
| Privilege Suite | Large Suite with expansive sliding glass door, large private balcony, sitting area with sofa. Decks 5 and 6. (limited availability) | $11795 | $12795 |
| Grand Deluxe Suite | Large two-room Suite, expansive sliding glass door, spacious private terrace, full bathroom with tub and separate shower, additional half bath, sitting area with sofa. Decks 5 and 6. (limited availability) | $12695 | $13695 |
| Owner's Suite | Large two-room Suite, expansive sliding glass door, spacious private terrace with outdoor Jacuzzi, full bathroom with tub and separate shower, additional half bath, spacious private terrace. Decks 5 and 6, forward. (limited availability) | $12995 | $13995 |

Singles are available in category 3 at $12695* and in category 2 at $14995* on or before October 15, 2019.
Add $1000 for reservations made after October 15, 2019.

† Le Champlain has been specially contracted for this tour, and the applicable deck plan is available on request from AIA Tours and reflects the only valid cabin categorization of the vessel.

Please make my/our reservation(s) in category:
1st choice 2nd choice

- Double occupancy (two twin beds).
- Double occupancy (one queen bed).
- Single accommodations.
- I am reserving as a single but prefer to share accommodations and will allow you to select my roommate (shares cannot be guaranteed).

Please make my/our reservation(s):

Scotland’s Cultural Capitals Pre-Cruise Option

- Double at $2795 per person.
- Single at $3895 per person.
- I am reserving as a single but prefer to share accommodations.

Scotland’s Cultural Capitals Post-Cruise Option

- Double at $1295 per person.
- Single at $1895 per person.
- I am reserving as a single but prefer to share accommodations.

Please note Airfare is subject to change and availability and is non-refundable.

1. I/We want you to book my/our air, at an additional cost to be advised, from:

(fill in departure city)

- Economy Class
- Upgraded Economy
- Business Class
- First Class

*Note: Airfare is subject to change and availability and is non-refundable.

1. I/We will make my/our own air arrangements.
RELEASE OF LIABILITY, ASSUMPTION OF RISK AND BINDING ARBITRATION AGREEMENT

RESPONSIBILITY: Gohagan & Co., the sponsoring association/organizations, and its employees, shareholders, subsidiaries, affiliates, officers, directors or trustees, successors, and assigns (collectively, "Gohagan") do not own or operate any entity which is to or does provide goods or services for your trip including, for example, lodging facilities, airline, vessel, or other transportation companies, guides, ground transportation providers, sponsors or organizers of optional excursions, food service or entertainment providers, etc. All such persons and entities are independent contractors. As a result, Gohagan is not responsible for any act or failure to act or to perform any such act or failure to act or to perform in any such way.

In addition and without limitation, Gohagan is not responsible for any injury, loss, death, inconvenience, delay, or damage to person or property in connection with the provision of any goods or services whether resulting from, but not limited to, acts of God or force majeure, acts of government, acts of war or civil unrest, insurrection or revolt, bites from or attacks by animals, insects or pests, strikes or other labor activities, criminal or terrorist activities of any kind or the threat thereof, sickness, illness, epidemics or the threat thereof, the lack of availability of or access to medical treatment or the quality thereof, overbooking or downgrading of accommodations, mechanical or other failure of airplanes, vessels, or other means of transportation, or for any failure of any transportation mechanisms to arrive or depart timely or safely.

Gohagan reserves the right to change the itinerary or trip features at any time and for any reason, with or without notice, and Gohagan shall not be liable for any loss of any kind as a result of any such changes. Ship schedules, port calls, hours of arrival and departure, sightseeing events, special programs and guest lecture series (if applicable), are subject to change or cancellation. Gohagan reserves the right to substitute motorcoach transportation using hotels, inns or lodges for cruise accommodations if necessary due to weather, water conditions or levels, other events of force majeure, mechanical or other conditions beyond the control of Gohagan. Gohagan is not responsible for any act or failure to act or to perform in any such way.

RATES: Prices quoted are based on fares in effect at the time of printing and returns to the United States, no increased costs will be passed on after final payment made to Gohagan purchased interstate or international air (which originates or returns to the United States), no increased costs will be passed on after final payment. Gohagan reserves the right to increase the tour price in the event of cost increases due to changes in supplier costs, currency fluctuations or fuel or energy surcharges and all such increases are to be paid to Gohagan upon notice to the tour participant of such increases. On programs which include Gohagan purchased interstate or international air (which originates or returns to the United States), no increased costs will be passed on after final payment except for subsequently imposed governmental tax increases.

CANCELLATION: Cancellations for all or any part of the trip insurability of Post Program(s) reservation(s) will not be effective until received in writing in the offices of AIA Tours. Should you have to cancel, the following terms will apply: reservation cancellation(s) are subject to a $200 ($100 Pre/Post Program(s)) per person administrative fee from the time of booking through 120 days prior to departure; from 95 through 119 days prior to departure, $800 ($400 Pre/Post Program(s)) per person; from 94 through 94 days prior to departure, 50% of the published full regular tariff; cancellations 59 days or less prior to departure, a no-show, or early return from the trip will result in forfeiture of 100% of the published full regular tariff. In addition, any applicable airline cancellation fees, optional excursion cancellation fees and administrative fees may apply.

TRIP INSURANCE: We strongly recommend that you purchase trip cancellation insurance. In the event that you must cancel your participation in a travel program, trip cancellation insurance may be the only source of reimbursement. Trip cancellation insurance is available for comprehensive coverage of such expenses in conjunction with cancellation due to illness or accident, and damaged or lost luggage. We will send you an application upon receipt of your reservation.

PHOTO CREDITS: All photographs are the property of the photographers and other third parties and are used without permission.

PHYSICAL ACCESSIBILITY: All programs require physical independence and mobility. Any physical or mental condition that may require special medical attention or physical assistance (for example, the need for a wheelchair) must be reported in writing when you make your reservation. Travelers must be able to embark or disembark motorcoaches alone or with minimal assistance from your traveling companion and climb stairs and step over curbs without assistance. Travelers requiring assistance must travel with a companion who will be responsible for handling equipment.

DISCOUNTED RESERVATIONS: Discounts apply only to those reservations received in the offices of AIA Tours in writing, accompanied by the required deposit, by October 15, 2019. In the event a "discounted" reservation must be canceled, no "replacement" reservation can be substituted at the discounted rate. A "replacement" reservation is a new reservation and can be substituted only at the full-fare tariff. Cancellation penalties may apply.